

FROM Robert Samuel White  
TO [OSP Public Records 1]; [OSP Public Records 2]  
CC Director Lisa Sumption; OPRD Commissioners; Governor Kotek  
DATE August 29, 2026, 11:33 AM PT  
SUBJECT **Fw: Your USPS Service Request #91041011 Has Been Resolved! [ ref:!  
00Dj00GyYH.!500eq01UXtf3:ref ]**  
DOCUMENT 01M17CQRV0SHYB8VS0NYPP06B0

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I don't know why this had to come from the post office and not from you.

Let it serve as another example of what civic duty can be.

Robert Samuel White

From: USPS Customer Support <uspscustomersupport@usps.gov>  
Sent: Friday, August 28, 2026 10:38:46 AM  
To: Robert Samuel White <rsw@rswfire.com>  
Subject: Your USPS Service Request #91041011 Has Been Resolved! [ ref:!00Dj00GyYH.!  
500eq01UXtf3:ref ]

Dear Robert Samuel White,

This is in response to your inquiry regarding your mail delivery service. I apologize for any inconvenience this may have caused you.

All mail addressed to 3565 Trelstad is sorted to go to the carrier route. However, mail is not delivered to this address; it is picked up at the post office. What happens next is the carrier comes across the mail, scans it as attempted, then it is brought back to the office for pick up the following day.

Thank you for allowing us the opportunity to respond. If you have any questions, please contact me at the telephone number below.

Sincerely,

Austin French  
Supervisor Customer Service  
SALEM OR S&DC  
(503)540-4501

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You may receive an invitation to participate in a survey from PostalExperience@opinion-inmoment.com regarding your recent interaction with the USPS employee who assisted you with this service request. Please complete the survey so that, if necessary, we can improve your experience. We value your feedback.

Your privacy is important to us. If you would like additional information on our privacy policy, please visit us online at: [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).

00Xt0000000I11YEAS

ref:!00Dj00GyYH.!500eq01UXtf3:ref