FROM	[OEM Staff]
TO	Robert Samuel White
DATE	November 5, 2026, 9:59 AM PT
SUBJECT	**Follow-up regarding search estimate and public records request**

Robert Samuel White,

I am writing to provide an important correction regarding the labor estimate of $1700 provided to you on 10/30/26.

After reviewing the timeline of your request following your contact with the Oregon Department of Justice, we discovered that the initial labor estimate was erroneous. To clear up any confusion regarding the sequence of events:

1. The estimate: our office initially provided the $1700 labor estimate on 10/30/26. This assumed was based on staff time needed to review and potentially redact personally identifiable information from the request.
2. The DOJ contact and deeper review: following your contact with the Department of Justice, our management and IT teams initiated a comprehensive review of your request. As part of this review, we conducted an initial search to verify whether any records matching your criteria exists in our systems.
3. The finding and error: that search confirmed that no responsive records exist. Because no records exist to compile, redact, or review, the initial labor estimate was a mistake and should never have been generated.

We recognize that receiving a high fee estimate followed by a finding of zero records creates understandable frustration, and we understand why the timing of these events led you to contact the DOJ. However, the timeline demonstrates that the fee estimate was an administrative error made prior to checking system records-not an attempt to avoid compliance. We appreciate you bringing this process error to light and want to let you know that we have changed the way we create labor reimbursement estimates going forward.

Because our search, based on your criteria, confirmed zero responsive records, as can be seen in the provided screen shot, we have formally closed this request.

[Screenshot: image001.png]

If you have any further questions, please reach out to our office at [email].

Sincerely,

[Logo Description automatically generated]<https://www.oregon.gov/oem>

[How was the service you received from OEM]<[survey link]>
Take our Customer Satisfaction Survey<[survey link]>.
[OEM Staff] (she/her) | Public Information Officer
Strategic Communications and Partnerships
Oregon Department of Emergency Management
Cell [phone] | [email]
If it urgent, call the media line (no texting): [phone].

Facebook<https://www.facebook.com/OregonOEM> | Twitter/X<https://twitter.com/oregonoem> | YouTube<https://www.youtube.com/c/OregonOEM> | Instagram<https://www.instagram.com/oregonoem/> | Threads<https://www.threads.net/@oregonoem>

Please sign up<https://public.govdelivery.com/accounts/OROEM/signup/39300> to receive the latest news directly from OEM.
If you are an OEM staff member who needs support from the Strategic Communications and Partnerships section, please submit a ticket<https://stateoforegon.sharepoint.com/sites/OEM-PublicInformationTeam/_layouts/15/listforms.aspx?cid=YWU4YzI4YjMtYTIxZS00MzE3LWIxYzMtODI4YzA4MjM4NmYz&nav=NWMyNDg1MDgtYzM2Yy00ZmRm