DAN RAYFIELD
ATTORNEY GENERAL

BENJAMIN GUTMAN
DEPUTY ATTORNEY GENERAL

DEPARTMENT OF JUSTICE

Justice Building
1162 Court Street NE
Salem, Oregon 97301-4096
Telephone: (503) 378-6002

June 30, 2026

VIA E-MAIL ONLY: jessicachoo.legal@gmail.com

Jessica Choo
4802 SE Paladin Ln
Hillsboro, OR 97123

Re: Petition for Public Records Disclosure Order
Department of Human Services
DOJ File No.: 100301-GA0124-26

Dear Ms. Choo:

This letter is the Attorney General's response to your petition under the Oregon Public Records Law, ORS 192.311 to 192.431. Your petition, dated March 30, 2026, seeks assistance from the Attorney General in obtaining records you requested from the Oregon Department of Human Services (ODHS) on December 31, 2025. For the reasons discussed below, we respectfully grant your petition.

Upon receipt of a written public records request by an individual identified in an agency's published procedures for submitting requests, the agency is obligated to respond to the request "as soon as practicable and without unreasonable delay." ORS 192.329(1). An agency that is unable to complete its response within fifteen business days of receiving a written request is required to provide the requester with a reasonable estimated completion date. ORS 192.329(5). A requester may petition the Attorney General if they believe an agency has failed to comply with the processing timelines contained in ORS 192.329. ORS 192.407(1). The agency carries the burden of sustaining its actions. ORS 192.411(1).

Your petition explains that you submitted your records request to ODHS on December 31, 2025, and have not received any records in response. You note that ODHS has extended its production deadline multiple times. You contend that the delay is unreasonable, and you explain that the "records are urgently needed for child-safety and custody-related purposes."

We discussed your petition with Mallory Kenney, the Public Records Unit Manager for ODHS. She stated that the extensions on your request were necessary due to limited agency resources. She explained that the ODHS Public Records Unit works records requests in order of receipt. Ms. Kenney stated that the total number of active requests in the queue is 3,238 with a backlog of 2,787.

Given the number of requests ODHS is concurrently processing, we do not find it unreasonable that ODHS extended its response beyond fifteen business days. Your request, however, has now been pending for approximately six months, and OHDS has yet to provide any records. Under these circumstances, we conclude that any further delays would be unreasonable. We grant your petition, and we order ODHS to complete its production by July 10, 2026. If ODHS elects not to comply with this order, it has seven days to announce its intention to seek judicial review. *See* ORS 192.407(3) and 192.411(2).

Sincerely,

BENJAMIN GUTMAN
Deputy Attorney General

DEP:pjn
c via e-mail only: Mallory Kenney (ODHS)